

DOCKET FILE COPY ORIGINAL

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)

Received & Inspected

MAR 09 2009

FCC Mail Room

445 Twelfth Street SW
Washington, DC 20554

Dear Chairman Copps, Commissioners Adelstein and
McDowell:

Video Relay Service has improved greatly because the FCC initiated a stable, predictable and fair three-year rate plan fifteen months ago. We understand that the FCC is inexplicably considering abruptly changing the VRS rate for the 2009 - 2010 rate year.

The FCC adopted the three-year rate methodology after 16 months of deliberation and considering thousands of pages of comments. Now, the FCC is proposing to change the rate with just weeks for public comment.

VRS is succeeding - it is available to more in the Deaf community, service quality has improved, hold times have dropped, interpreter training and recruitment have expanded, and new videophones have been developed. The stable, fair and predictable three-year rate plan is critical to improving VRS and moving towards functionally equivalent telecommunications for the Deaf. The Deaf still do not have the functional equivalence mandated by the Americans with Disabilities Act, but every improvement in VRS moves the Deaf closer to the fulfillment of that mandate. Why would the FCC suddenly, with virtually no notice, and only weeks for comment, undermine what has been working?

President Obama has correctly emphasized the importance of making broadband available to vulnerable populations like the Deaf community. Is it possible that the FCC at the same time, in defiance of the President's leadership on this issue, will undercut this vital broadband-based service to the Deaf?

I strongly urge the FCC to focus on how to improve VRS, not destroy it. It is simply not right to crush progress

towards functional equivalence and tell Deaf people they deserve only second class telecommunications.

Sincerely,

[Insert Your Name Here]

Harry A. Vance
Lorna H. Vance

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Sincerely,

[Insert Your Name Here]

Shirley D. Higgins
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48051

Shirley D. Higgins

NO. 1
LIST

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June 30, 2009

Tracy L. Gleason
974 Lynwood Avenue Apt. 2
Brick, NJ 08723

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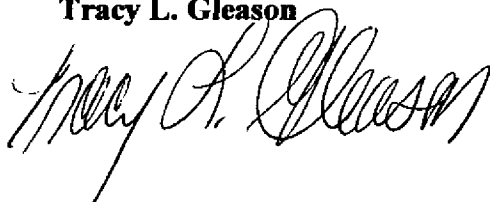
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Tracy L. Gleason



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• 7/1/09

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Sincerely,

Sue Cameron



Sue Cameron

In addition to this letter I must say something that I notice a big corporation, government office or business that helps with the minority or handicapped they try to slowly stop some of the services just to save money and forget our needs.

In the deaf community we have accomplished a lot since services for the deaf were offered.. We are proud to have these various services but many of the deaf people do not know how to write a letter of thanks.. This doesn't mean we do not appreciate the services that are now available to us. This is why I m sending this message to FCC and give our thanks to you but please try not to cut out some of the services that are already there.. If it s difficult for FCC to keep their word is to promise us and leave it as that.. If you do not want to give us more services that would be different but to cut us off is an insult to us that you' re not wanting to help us keep our mode of communication open and to your promises to us.

Please take into consideration that there are millions of deaf people here and to not keep your word is a great disappointment to us. Please whatever we have keep it there. We would appreciate your correspondence open with the video relay services

Independence day is will be here when you receive this letter and please let us have our independence too.

Do u realize Digital TV has controlled us .. We have to have cable to be able to watch t.v. and milions of people cant afford cable so what do we do ??? We have to pay to watch tv... we had it for free ...before....??? I do not understand the reasoning for digital tv. Right now I have to pay \$115.00 just to have cable when before digital tv took over .. I was paying \$80.85 a month to watch cable tv meaning the channels I would like to watch by choice. Now we have to pay for cable to watch anything... Is this fair for millions of people who cant afford this? We need some kind of discount for the poor and handicapped people to be able to afford and have tv programs.

We are all concerned here where is our money going ...??? Please help us!!!

Thank you for reading my letters and hope there will be some kind of resolutions for both situations.

Sue Cameron
California

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Dear FCC:

It is my understanding that the Federal Communications Commission is considering a change to Video Relay Service that would greatly discourage the investments that have improved VRS service, and delay even further the "functional equivalence" mandated by the Americans with Disabilities Act.

VRS is a life altering technology for a deaf person. It allows communication in American Sign Language, the native language of a deaf person, over distance, something that no other technology allows. The passage of the provision in the Americans with Disabilities Act requiring functional equivalence was a landmark for improving the lives of deaf people. While VRS holds the promise of true functional equivalence, there is still much to be done to reach that goal, to improve VRS service and make it available to more deaf people.

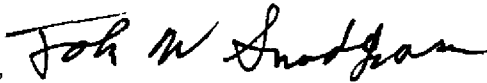
The FCC provided a stable, predictable, and fair rate plan to VRS providers in 2007 that was to last for three years. At the time, the FCC stated clearly that one of the motivations behind the three year rate plan was to encourage providers to invest in better VRS service, better technology, and better interpreters. It is apparent to VRS users that VRS service is improving. Wait times for calls are shorter, videophones are substantially improved, 911 emergency service is now provided, individual telephone numbers are now available, and we understand that research is underway on technology that will improve VRS even more.

It is unthinkable to me that the FCC would intentionally hurt deaf people by undercutting VRS. Instead the FCC should be demanding more improvements in VRS. At a time when President Obama is insisting on the availability of broadband, particularly for vulnerable populations like the deaf, it is astonishing that the FCC would be heading in the opposite direction, cutting back on a broadband service like VRS that is absolutely essential to the deaf.

The FCC committed to a three year rate plan to improve VRS service, and it has worked. How can the FCC now suggest that it is going to renege on that commitment?

I urge you as strongly as I can not to shut down the investment and improvements in VRS, and instead to make better VRS available to more deaf people.

Sincerely,



Name JOHN W. SNOGRASS Street Address: 204 NORMAN DR

City, State, Zip Code BRENT- L.A. 90001

E-mail Address: JSNOGRASS@LBTC.CO.A

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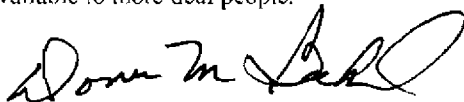
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Sincerely,



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No. of Copies 0
JUL 13 2009

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Hugh Puckett	N. Tazewell, Va.
Carolyn Jackson	Tazewell, Va.
Ellen Southard	Danville, Va.
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Timmy Owens	Hollister Fla
Roby Owens	Birchleaf Va
Annyway Owens	Birchleaf Va.
Sandy Puckett	Haysi, Va.
Jackie Owens	Haysi Va.
Roger Owens	clintwood, Va
Fayne Brown	N. Tazewell, Va.
Debbie Brown	Tazewell, Va.
Teresa Brown	Tazewell, Va.

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Sincerely,

Name Anthony Mark Brewster Street Address: 505 Tower St.
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E-mail Address: Brewsterm'94@yahoo.com

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Name Angela Britton Street Address: 10600 Carraway Dr.
City, State, Zip Code Lound, VA 24279
E-mail Address: angibritton@hotmail.com